## CommunityCARE 2.0 Utilization Reports

Now available on www.laMedicaid.com

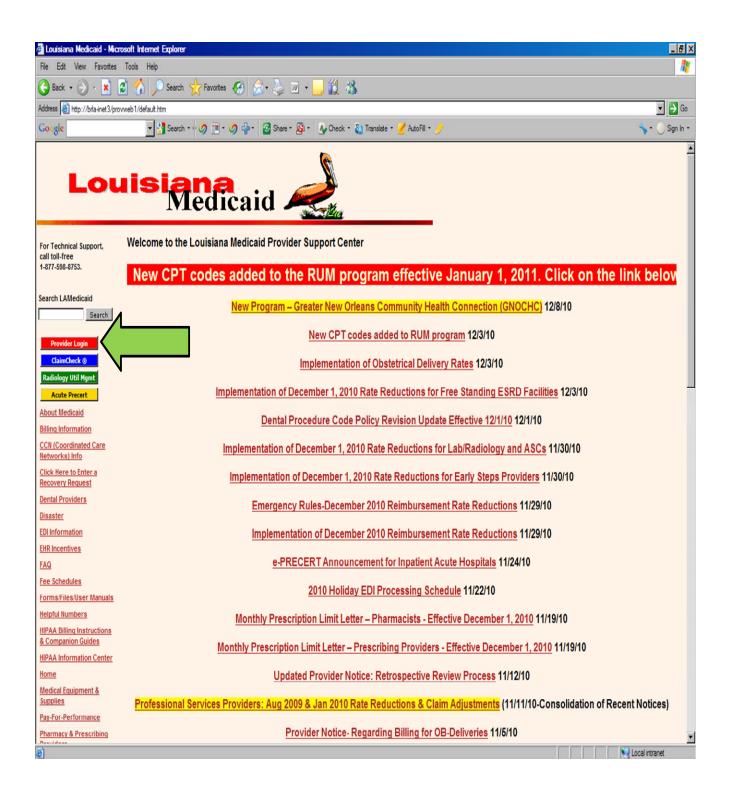
The CommunityCARE 2.0 Utilization Reports is a web based application designed to provide CommunityCARE PCPs with a tool to use in managing the care of the enrollees and includes detailed information on the enrollees' utilization of services. The information is updated monthly using claims data for the previous month and is reported based on paid claims per 100 enrollees linked to their practice. PCPs with less than 100 linked enrollees will not have their percentages calculated or included in the statewide averages, but the enrollees will display on the report.

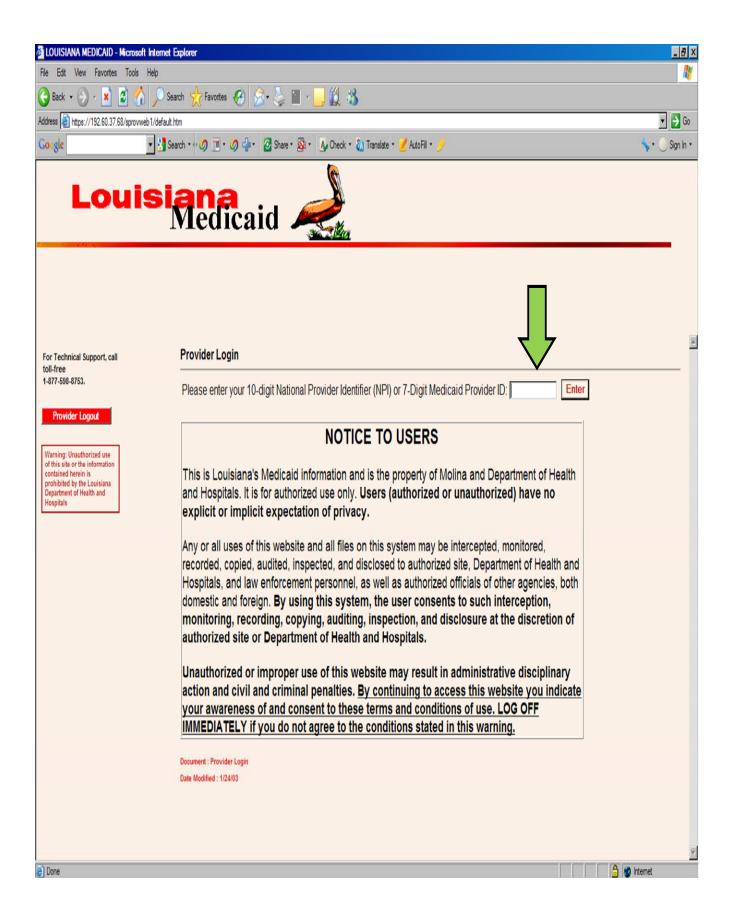
To access your CommunityCARE Utilization Report: (Screen shots attached)

- Log on to the Louisiana Medicaid Provider Support Center website: www.lamedicaid.com
- Under Restricted Provider Applications, select *CommunityCARE Utilization*\*Report (just above the Medicaid Eligibility Verification System)
- Introduction Page will be displayed
- User manual link on the top of the introduction page enables you to view, search, download and save (in pdf format), or print.
- To view your personal Utilization Report, select: View Utilization Report

**NOTE:** This information is being shared as an information tool only and is **not** meant to suggest or dictate specific practices or courses of medical care. The Utilization Reports provide cumulative data that is updated monthly. This information is **not** intended to be used to determine CommunityCARE 2.0 P4P payments as CommunityCARE 2.0 P4P payments will be based on claims paid within a quarter only.

AHS-CommunityCARE nurses will be contacting you in the near future to set up an appointment to review and provide assistance with the application. For technical assistance regarding the web site and/or application, providers may call 1-877-598-8753. All other concerns and/or questions may be addressed to <a href="mailto:CommunityCAREQuality@la.gov">CommunityCAREQuality@la.gov</a>.







Change Password Change Account Info Provider Logout Help

For Technical Support, call toll-free 1-877-598-8753.

Provider Logout

Warning: Unauthorized use of this site or the information contained herein is prohibited by the Louisiana Department of Health and Hospitals Provider Applications Area

The application(s) listed below are for authorized use only. Click on an application link to access the application.

Provider Applications

LAMEDICAID.COM Fact Sheet

Claim Check:

Clear Claim Connection

**Restricted Provider Applications** 

Administrative Tools

Provider Locator Information

TPL-Provider Notice to Pursue Difference

CommunityCARE Quality Profiles

CommunityCARE and/or KIDMED Roster of Enrollees

CommunityCARE Utilization Report

Claim Status Inquiry